



HoneyBee HomeCare

Care Comes Naturally

Client Brochure



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Introduction to HBHC

HoneyBee HomeCare was started by a small team with big ambitions; some had worked in care for years, others used care services for their loved ones. Our goal was to disrupt the status quo in the care sector to improve the standards of work for the compassionate, kind-hearted carers that dedicate themselves to the vulnerable every single day.

We believe strongly that if we take the best possible care of our carers, they will go forward and take the best possible care of our clients. Carers are the compassionate beating heart of our organisation, they are vital to our mission of providing top-tier care to our local community.

We see each client as an individual, their care plans are tailored towards them, their interests, their preferences, their schedule and their well-being. Our carers take their time with each call, we allow longer call times so they can enter your home with gentle hands - not fast feet.

To find out more about our tremendous team of top-tier carers, give us a call or message us online.
01926 290405





Companionship

There's an element of companionship within all of our services; it is a central element within HoneyBee HomeCare.

Companionship is vital to us as we have set out to combat loneliness within the elderly community. A Companionship call can consist of many things, from a chat to a trip to the local garden centre for a coffee or a lunch out - whatever is needed, we can make it happen.

We believe that all our carers are fantastic companions should this be a service you require, they are here to provide excellent company to you or a loved one.

A Companionship call can really benefit and enrich the life of somebody who is feeling particularly lonely.



Domestic Assistance

Tidying and cleaning isn't everybody's cup of tea, especially when it becomes a tiring task. Our carers can come to your home and help you with some of the little jobs that you either can't do or find tedious or time consuming.

So, why not just get a cleaning company out? Good question, with HoneyBee, you don't get a cleaner doing a job, you get a carer trying to make life easier for you. With a carer, you get somebody who can make sure you're comfortable and well during their regularly scheduled tasks. Instead of having a cleaning company AND a care company coming through your home, you only need the one!

If all of your chores have piled up on you, we can arrange a block call or a day where we can come and do a deep clean before we commence regular cleaning calls.



Meal Preparation

It's far too easy to slip into the habit of buying ready meals or living off of sandwiches because preparing and cooking meals can become quite tiring and the easier option.

We want to ensure that our clients are getting good meals in; this is why we are offering the opportunity to have a meal preparation service. It gives our clients the opportunity to have the meals that they want without the hassle of making it themselves.

Whether you want someone to come in before each meal time to make your meal fresh or come and make you a few meals to reheat later on, we are excited to make your life easier!

Whether you're looking to make a positive change in your diet or you have been advised by a medical professional to implement something new into your diet, we can come and help you uplift your eating and get the correct nutrition that you require.



Personal Care



If you or somebody you know are beginning or continuing to struggle with your own personal care (getting up, dressed, showered, changing continence pads, etc.), it is definitely worth considering putting a personal care package in place.

With HoneyBee HomeCare, a carer will assist the client with their needs while remaining respectful and upholding their dignity. We want our clients to feel their absolute best, all of our carers are trained to take a caring and gentle approach to personal care and help our clients feel fresh throughout the day.





Medication Management

Keeping track of your medications can become a chore, it's very easy to forget to take and very easy to muddle up.

All of our carers are medication trained so if you need us to help you take them and keep track of your health, we can be of assistance. Medication is a breeze when someone manages it for you!

Medication Management can be implemented into any of our other services also; if you need medication before a meal, ask for medication when we come to prepare your meals. If your medication needs to be implemented into your morning routine, we can help you with it during personal care.

If medication is the only thing that you struggle to manage, we can just come in and help you with that and stop for a chat at the same time!



Hospital Discharge Support

After spending some time in hospital, making the transition back home can be tough.

We can send a carer out to help you make the transition, assist you with any physio exercises you may need to do, familiarise you with any new equipment that you have or just spend time with you to keep you company.

Perhaps your stay in hospital has made you require on-going personal care, maybe you now have more medication to manage or you need to establish a routine and we can help with this. Once you have properly settled in after you have transitioned home, you may find that you have become used to us visiting you; if this is the case, we are more than happy to review your care plan and discuss your requirements.



Live-in Care/Overnight Care

Live-in care is a fantastic service that we provide, whether you just need round-the-clock support or you're considering going to a care home but don't want to give up your home, Live-in Care could be for you!

One of our carers can stay at your home to support you all day and night to ensure you are safe, satisfied and comfortable. Get in touch to learn more about Live-in Care

If somebody is up and down in the middle of the night and at risk of falling or become distressed, maybe Overnight Care is the best thing for them, having a carer on hand throughout the night may aid the person to calm them down and help them get back to sleep or make sure they don't have a slip or trip in the night.

We have multiple options to manage Live-in and Overnight care.



End of Life Care

When a loved one comes to the end of their life, it is tough for everyone involved with that person.

We can make arrangements for one of our carers to come out and make sure that the client is comfortable and all of their needs are met.

To talk more about End of Life Care, please get in touch.





Our Core Beliefs

HoneyBee HomeCare is a company that is totally person centred. From our clients to our staff, we wanted to double down on this by associating ourselves with certain organisations.

We believe that care staff should be treated with respect, support and fairness which is often overlooked in the care sector. To maintain this we keep in regular touch with our staff, offering them regular opportunities to express their thoughts, ideas, compliments, opinions and concerns to us.

Care staff are often underpaid; we used this fact as a driving force for ourselves from the very beginning, to ensure we pay a fair wage we have become National Living Wage Association accredited, this legally obliges us to pay the “real” living wage set by the association. We wanted to up this by paying 10% above that to really ensure our carers are properly reimbursed for their hard work.

We are also associated with Dementia Friends to enable ourselves to educate our staff about the realities of dementia and dementia care. With this we can be sure that we are taking a considerate, professional and sensitive approach to any of our clients that may be suffering with dementia.

Alongside this, we are encouraging our staff to sign up to be Dignity Champions with the National Dignity Council which means they will abide and encourage others to abide by the “10 dignity dos and don’ts”. Both Dignity Champions and Dementia Friends are considerations that we all take out of work-time and appreciate and apply to the general public.

We want to ensure that we are doing everything we can to assure our clients and staff that we are a truly caring organisation with people at our hearts.

HoneyBee HomeCare always strives to be a modern company, this is why we have also put modern systems in place. Look on our next page to get more information on what else we do to ensure that we provide a quality service.



Systems & Services



My Learning Cloud: We use this online system to train our staff members on all aspects of care. This training system goes in depth on multiple topics that range from personal care to medication and beyond. It's a worthwhile service that had educated our staff and refreshed their knowledge of modern care practices. It is a fantastic supplement to the in-person training conducted by our manager and care-coordinator.

Access Care Planning: Instead of keeping a physical file on our clients, we prefer to use a system that is easily accessible to our staff and clients through a phone application. Through this even our clients and their chosen family members can monitor the care planning that our carers do on each visit. We like to remain truly transparent to our clients. **For a demonstration on Access Care Planning, please ask upon assessment.**

Review from S W (Son of Client) published on 15 June 2020

S W is Extremely Likely to recommend HoneyBee HomeCare.

Average Rating: ★★★★★ 5

I engaged HoneyBee to care for my mother who has advanced Vascular Dementia. The physical and medical care they have shown her has given us both great comfort. I have been particularly pleased with the consistency of both care and training. I do not feel as though we are just clients, but that we are special clients for whom the whole team cares for.

Overall Standard ★★★★★
Staff ★★★★★
Care / Support ★★★★★
Management ★★★★★
Treated with Dignity ★★★★★
Value for Money ★★★★★

Review from Caroline S (Client) published on 4 June 2020

Caroline S is Extremely Likely to recommend HoneyBee HomeCare.

Average Rating: ★★★★★ 5

The carers are always on time, efficient, always wanting help any way they can and nothing is too much trouble if ever I ask for something to be done. Their multitasking skills are excellent. I'd recommend HoneyBee to anyone.

Overall Standard ★★★★★
Staff ★★★★★
Care / Support ★★★★★
Management ★★★★★
Treated with Dignity ★★★★★
Value for Money ★★★★★

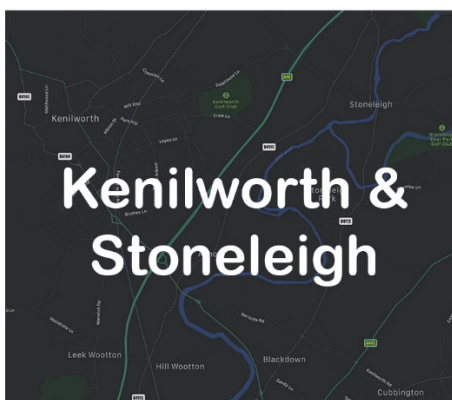
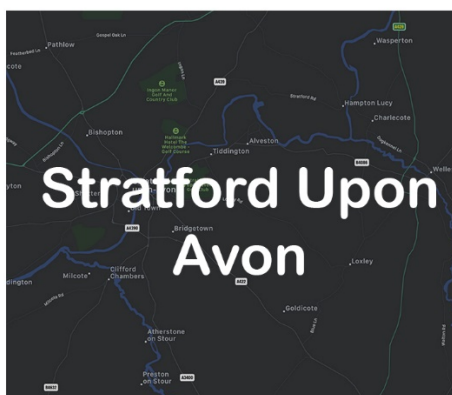
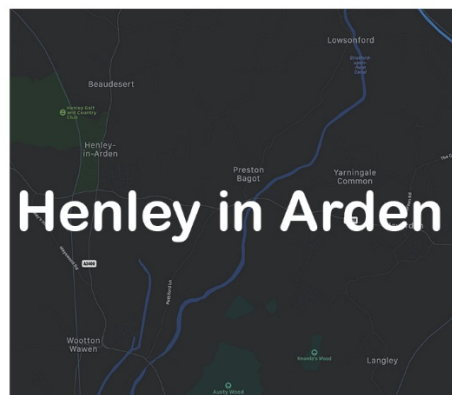
Review from David A (Client) published on 2 June 2020

David A is Extremely Likely to recommend HoneyBee HomeCare.

Average Rating: ★★★★★ 5

My experience with HoneyBee was amazing. I would not hesitate to recommend them to anyone needing attentive, professional yet very caring care. My father was looked after to the highest of standards and I am so grateful to all of the fantastic team for their help.

Overall Standard ★★★★★
Staff ★★★★★
Care / Support ★★★★★
Management ★★★★★
Treated with Dignity ★★★★★
Value for Money ★★★★★



We offer our services to these areas and all surrounding areas.

Give us a call to find out more!

Contact Us:



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Do you like what you've seen?

For More information, head over to one of our social media pages or check out our website:

HoneybeeHC.co.uk

Or alternatively, you can contact us by telephone, E-mail or Facebook Messenger.

We are more than happy to come to your or your loved one's home to do a free - no obligation assesement where we can see what you need and provide you with a quote.

We'll see you soon!



